

Worcester Bosch Product Guarantee Lengths

Installers can offer the following guarantee lengths but this can vary depending on their level within the Worcester Bosch loyalty programme. Speak to your installer to check the guarantee lengths on offer for your product.

Product	Without a filter	When installed with a Greenstar System Filter
Gas Boilers	Up to 10 years guarantee	Up to 12 years guarantee
Oil Boilers	Up to 5 years guarantee	Up to 7 years guarantee
Heat Pumps Hybrids	Up to 7 years guarantee Dependent on your installer's qualifications and loyalty scheme level.	
Solar Panels	10 years guarantee First 5 years covers parts and labour. Second 5 years is parts only.	
Air Conditioning	Up to 7 years guarantee Dependant on the air conditioning product installed and loyalty scheme level.	
Cylinder Components	Up to 7 years guarantee Dependent on your installer's loyalty scheme level.	
Cylinder Tank	25 years guarantee Part only guarantee, labour is chargeable.	
Solar Pump Station	2 years guarantee	
Components and Accessories	1 years guarantee Includes: Solar module, sense kits, CondenseSure.	
Controls (if not installed at the same time as main heating and cooling appliance)	2 years guarantee	
Greenstar System Filters	2 years guarantee If not installed at the same time as main heating and cooling appliances.	
Flue (if not installed at the same time as main heating appliance)	1 year guarantee	
Primary Heat Exchanger/Cell (Dependant on boiler model)	Up to 10 years guarantee Excludes Greenstar 1000. Parts only guarantee, labour is chargeable.	
Secondary Heat Exchanger (oil boilers)	10 years guarantee Part only guarantee, labour is chargeable.	