

## Excelerate Worcester Installer Extended Guarantee Promotion (the “**Promotion**”) - Terms and Conditions

1. By entering the Promotion, entrants agree to be bound by these terms and conditions (the “**Terms**”).
2. The promoter is Bosch Thermotechnology Limited, a company incorporated in England and Wales with company number 01993294, whose registered office address is Cotswold Way, Warndon, Worcester, WR4 9SW, United Kingdom (“**Promoter**”).
3. The Promotion will commence at 00:01 (GMT) on 1 January 2023. The closing date for receipt of entries is 23:59 (GMT) on 31 December 2023 (“**Closing Date**”).
4. The Promotion is open to individuals aged 18 and over who are
  - a. resident in the United Kingdom or the Republic of Ireland; and
  - b. are Gas Safe or OFTEC Registered (in the United Kingdom) or registered with R.G.I. or OFTEC (in the Republic of Ireland); and
  - c. are members of the Promoter’s Excelerate loyalty scheme at the ‘Worcester Installer’ level (“**Excelerate**”),(“**Eligible Participant**”, “**You**”, “**Your**”).

Employees of the Promoter, or of any other company within the Bosch group of companies (including BSH Home Appliances Limited), and their immediate family members, Bosch’s agents or their employees, or any person professionally associated with this Promotion (or members of their family or household), are excluded from the Promotion.
5. The Promoter assumes that by entering the Promotion (and the Participant warrants that) the participant is aged 18 or over. Participants entering the Promotion as an employee of an organisation must (i) inform their employer about the Promotion, and (ii) obtain the permission of their employer to enter the Promotion.

### Entry:

6. An Eligible Participant will receive an extended product guarantee for the period set out in column three of the table annexed to these Terms (the “**Extended Guarantee**”) if they, before expiry of the Closing Date:
  - a. purchase and install one of the qualifying products set out in column one of the table annexed to these Terms (“**Qualifying Products**”) together with a Greenstar system filter;
  - b. register the installation of the Qualifying Product and the Greenstar system filter with the Promoter in their Excelerate account at: <https://www.worcester->

bosch.co.uk/login or via the Eligible Participant's Excelerate account on the MyWorcester app. Eligible Participants must provide all necessary information as part of the registration, as detailed at worcester-bosch.co.uk/login and on the MyWorcester app,

(together the "**Entry**").

7. The Standard Guarantee for each Qualifying Product is set out in column two of the table annexed to these Terms.
8. The Extended Guarantee for each Qualifying Product under this Promotion is set out in column three of the table annexed to these Terms. In addition, subject to satisfaction of the Entry requirements, Eligible Participants may elect to pay the Promoter an additional £150\* to upgrade the Extended Guarantee on Qualifying Products for the periods set out in column four of the table annexed to these Terms (\*£40 in the period 1 March 2023 – 31 December 2023 (inclusive)). Payment should be made in the Eligible Participant's online Excelerate account using the "Extend a Guarantee" function. There is no option to upgrade the Extended Guarantee on the Greenstar 2000 model.
9. The Promotion is only available on Qualifying Products which have been supplied and distributed by the Promoter within the United Kingdom. The Promoter cannot accept entries against Qualifying Products which have been purchased from alternative markets. The Promotion is not available on any second hand or graded stock. The Promoter reserves the right to refuse any Entry if a Qualifying Product (in whole or in part), is returned or resold.
10. All guarantees on Qualifying Products are additionally subject to the Promoter's guarantee terms and conditions in force from time to time, which are available at: <https://www.worcester-bosch.co.uk/guarantee-terms-and-conditions>.
11. The Entry must be received by the Promoter not later than the Closing Date.
12. Any Entry that does not contain the information required above will be an invalid Entry and will not be entered into the Promotion. The Promoter reserves the right and has complete discretion to disqualify any Entry deemed unsuitable, inappropriate, explicit or offensive, and accepts no responsibility for Entries not successfully or fully completed due to any reason including technical faults.
13. The Promoter reserves the right and has complete discretion to disqualify any Entry deemed unsuitable, inappropriate, explicit or offensive, and accepts no responsibility for Entries not successfully or fully completed due to any reason including technical faults.

14. Eligible Participants that join the Promoter's Excelerate loyalty scheme part way through the promotion period may submit Entries in accordance with these Terms but may only do so in respect of Qualifying Products that they install and register (as described in clause 6) after the date on which they become a member of the Excelerate scheme.
15. The Extended Guarantee is not transferable and there is no cash alternative.
16. The Extended Guarantee or any promotional item(s) must not be auctioned or resold. The Promoter reserves the right to refuse to accept further Entries under this or any other promotion if it becomes aware of the reselling or auctioning of the Extended Guarantee or any promotional item(s).

General:

17. In all matters relating to the Promotion, the decision of the Promoter shall be final and no correspondence or discussion shall be entered into.
18. At all times throughout the Promotion, participants must deal with the Promoter in the utmost good faith in every respect. The Promoter reserves the right to verify the eligibility of all participants and disqualify any participant that it has reasonable grounds to believe has breached any of the Terms, including, but not limited to, falsifying any information submitted to or requested by the Promoter.
19. The Promoter reserves the right to amend or terminate the Promotion at any time without notice. However, the Promoter will use its reasonable endeavours to minimise the effect of such amendment or termination to avoid disappointment. Any termination or amendment to the Promotion will be communicated in the same way as the Promotion was communicated.
20. The Promotion cannot be used in conjunction with any other promotions that are run by the Promoter or any company within the Bosch group of companies.
21. The Promoter excludes all liability for taxes relating to the Extended Guarantee and any tax liability arising from the provision of the Extended Guarantee will be the sole responsibility of the recipient of the Extended Guarantee.
22. The Promoter does not claim any rights of ownership in your Entry, nor does the Promoter accept responsibility for the return of any Entry, including those consisting of artistic or other material.

23. If a participant does not wish for their details to be entered into the Promotion or if they opt out but then wish to re-enter, they can advise the Promoter by writing to its address set out in clause 2, or by email to: [Marketing.Wo@uk.bosch.com](mailto:Marketing.Wo@uk.bosch.com).
24. The Promoter will process the participants' personal data on the Promoter's behalf for the purposes of the Promotion and complying with its delivery commitments. The Promoter's legal basis for processing the personal data is that the processing is carried out for the legitimate business interests in connection with the Promotion and, if applicable, supply of the chosen products. The Promoter will not process the participants' personal data for other purposes unless they have a legal basis for doing so. The Promoter handles the participants' personal information in a secure and confidential manner and always in accordance with the law, including the General Data Protection Regulation (2016) and applicable UK law. It will not disclose the participants' personal information to third parties unless there is a legal basis for this. The law provides the participants with rights in relation to their personal information. To find out more about this and about how the Promoter handles personal information in accordance with the law, please take a look at the Privacy Policy on the Promoter's website which is updated from time to time as legal requirements change: <https://show-policy.tprivacy.com/b801db4e-96cb-49f1-9ed2-d977ceb23278>.
25. The Promotion will be governed by the laws of England and Wales and the courts of England and Wales shall have the exclusive jurisdiction to settle any dispute or claim arising out of or in connection with the Promotion.

## Annex: Table

Column 1	Column 2	Column 3	Column 4
<b>Qualifying Product</b>	<b>Standard Guarantee duration (in years)</b>	<b>Extended Guarantee duration (in years)</b>	<b>Extended Guarantee duration (in years) with £150 upgrade payment (£40 instead of £150 in the period 1 March 2023 –31 December 2023 (inclusive))</b>
Greenstar 8000	8	10	12
GreenstarCDi/Si Compact	7	8	10
Greenstar 4000	7	8	10
Greenstar Ri	7	8	10
Greenstar 2000	5 (*)	6 (*)	N/A
Greenstar Heatslave II	2	5	7
Greenstar Danesmoor	2	5	7

(\*) Greenstar 2000 boilers installed and registered in the period 1 March 2023 –30 September 2023 (inclusive) will qualify for a seven (7) year Standard Guarantee, and there will not be an Extended Guarantee for this product during this period under this Promotion.