

Boilers made better

Gas boiler homeowner guide



Homeowner
guide



Why Worcester Bosch?

A warmer, welcoming home



Put the UK's most awarded boiler brand* at the heart of your home and enjoy comfort the whole family can warm to.

From stylish, minimal designs, to efficient and reliable boilers, we've got you covered.

Find your new boiler right here.



UK's most recommended brand

The only gas boiler brand to be endorsed by Which? for 16 years.



Peace of mind guaranteed

Relax knowing your boiler is covered and cared for.



The professional's choice

Chosen by installers for your home and theirs.

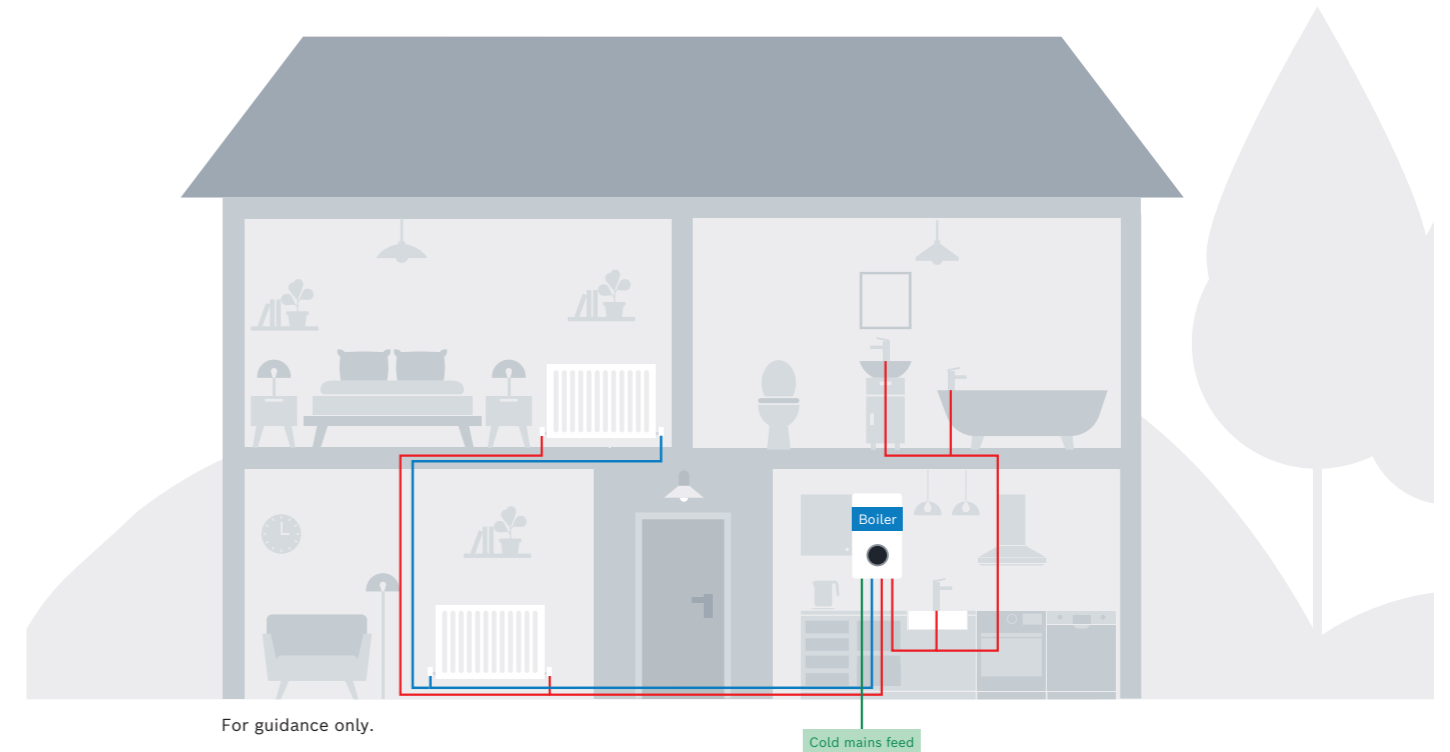
*Based on Which? Best Buy endorsements

*Terms and conditions apply. For more information, visit worcester-bosch.co.uk/product-terms-and-conditions

Heating made for your home

The choice is yours

Combi boiler



A combination (or combi) boiler powers your central heating and hot water requirements from a single compact unit.

Perfect for smaller properties, combi boilers heat water directly from the mains when you turn on a tap. This has two main advantages. Firstly, hot water is delivered at mains pressure, so you should enjoy a lovely, powerful shower. And secondly, because water is heated 'on demand' you won't need a hot water storage cylinder, saving valuable living space in your home and reducing pipework costs – and the cost of a cylinder – at installation.

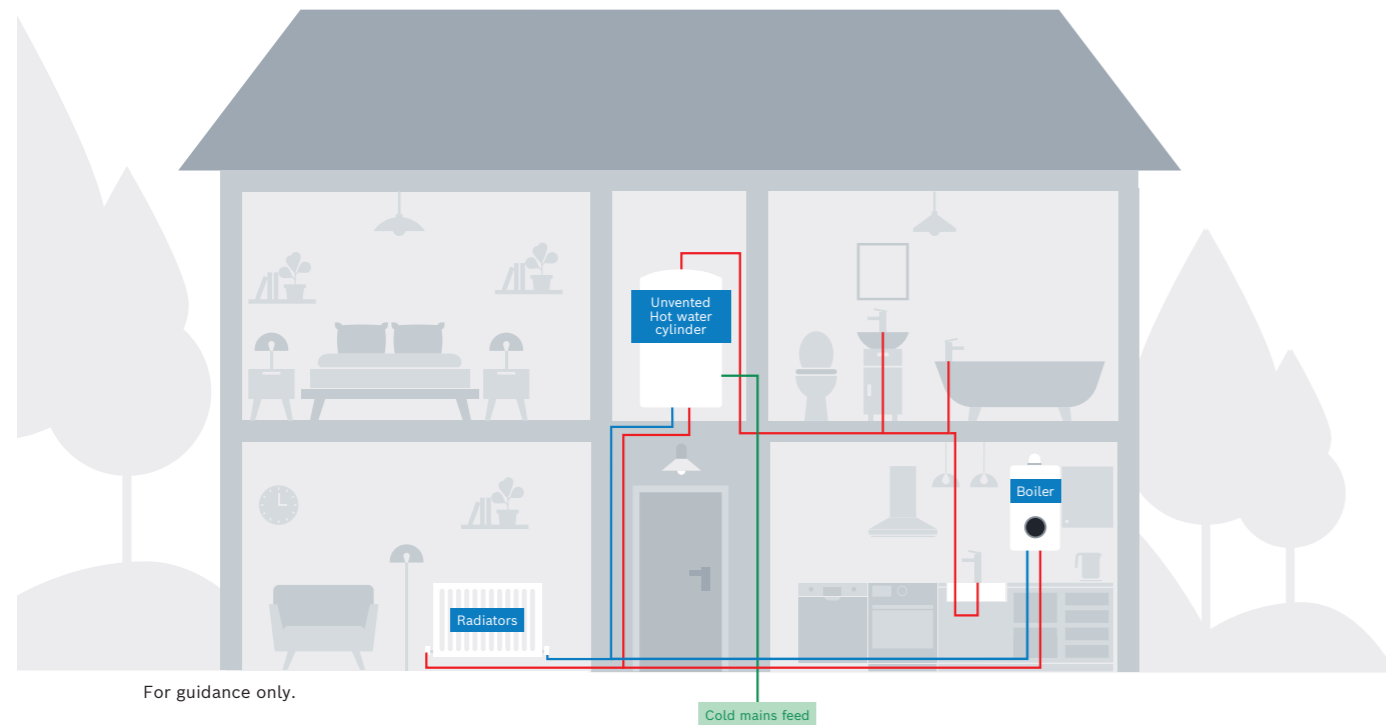
- ▶ **Very cost effective and energy efficient because water is only heated when needed, rather than being heated and then stored in a cylinder**
- ▶ **There are no additional tanks, freeing up valuable loft space – useful if you plan to convert the loft in the future. Plus, there's no risk of loft pipework freezing.**



Heating made for your home

The choice is yours

System boiler (sealed system)



System boilers are all about busy homes, using a storage cylinder to store hot water for whenever you need it.

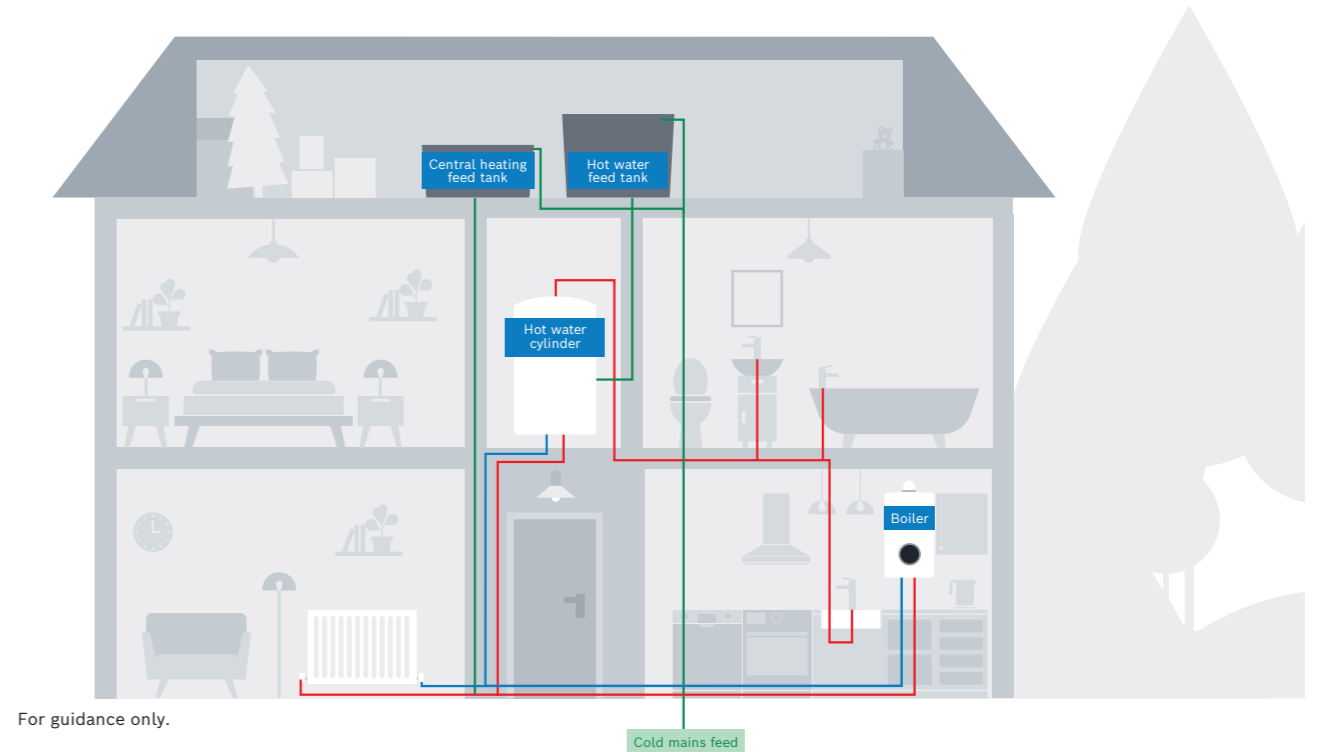
It means you can enjoy a large supply of hot water to any number of taps, making it ideal for homes with more than one bathroom. All the main parts are built into the boiler itself, so it's quicker, easier and neater to install than a regular boiler.

System boilers are also compatible with solar water heating, so if that's an option for your home, you can take advantage of renewable energy to help reduce your home heating bills.

- ▶ Economical to run
- ▶ No need for a loft tank, freeing up space and eliminating any worries about loft leaks or frost damage
- ▶ A regular boiler can also be installed on a sealed system with a generic sealed system kit and an unvented cylinder.



Regular boiler (open vented system)^



A regular boiler (sometimes known as traditional, conventional or heat only boilers) can be a good choice in areas where water pressure is low, where there are two or more bathrooms, or if your family needs a lot of hot water at the same time.

These boilers need a separate hot water cylinder, a cold water storage tank in the loft to feed it, and an additional tank to maintain the water level of the central heating system.

- ▶ Can be a good option to replace an existing boiler in a home with an older radiator system that might not cope with the higher water pressure delivered by combi or system boilers
- ▶ Compatible with solar water heating systems.



^The diagram above demonstrates a regular boiler set up in an open vent system.

Discover our full range of boilers

Style and performance has never looked better



1000 series

2000 series

4000 series

8000+ series

8000+ Style series



CDi Compact series

Ri series

Ri Compact series

8000 F series (floor)

8000 F series (floor)



Boiler types

Combi

Combi

Combi System

Combi System Regular

Combi

Combi System

Regular

Regular

Combi

Regular



Fuel types

Natural Gas
LPG*

Natural Gas
LPG

Natural Gas
LPG

Natural Gas
LPG

Natural Gas

Natural Gas
LPG

Natural Gas
LPG

Natural Gas
LPG

Natural Gas
LPG

Natural Gas
LPG

*Available with an additional LPG conversion accessory.

Heating made simple



5
Year
Guarantee*



Greenstar 1000

The go-to boiler for smaller homes that want to keep an eye on bills, efficiency, and space. Designed to be tucked away inside a kitchen cupboard, the Greenstar 1000 is a budget-friendly solution that'll give most small homes everything they need.

Why choose the Greenstar 1000?



Guaranteed
Peace of mind for 5 years*



Quality
Worcester Bosch quality and design



Compact
Kitchen-cupboard ready



QuickTap
No more wasting water waiting for it to heat up



Clever controls
Easy to use, clear controls to manage your heating



Efficient
A-rated for optimum energy efficiency and reduced bills



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control and view our controls.



Efficiency rating



93% efficiency (Central Heating)

Available boiler types



Available outputs

Combi: 24kW, 30kW



Natural Gas, LPG[^]

Dimensions

Height: 655mm

Width: 395mm

Depth: 285mm



For more information, scan the QR code to visit our website.

*Terms and conditions apply, visit the website for more information.
[^]Available with an additional LPG conversion accessory.

Top value performance

7
Year
Guarantee*



Greenstar 2000

This Quiet Mark certified, affordable combi boiler is designed to slot seamlessly into your kitchen or utility. The Greenstar 2000 is a sleek and super-efficient workhorse that will keep your heating and hot water running reliably all year round.

Why choose the Greenstar 2000?



Guaranteed
Peace of mind for 7 years*



Quiet Mark
Powerful heating without the noise



Quality
Worcester Bosch quality and design



QuickTap
No more wasting water waiting for it to heat up



Energy saving
A-rated, impressive efficiency helps save on your bills



Clever controls
Easy to use, clear controls to manage your heating

All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control and view our controls.



Efficiency rating



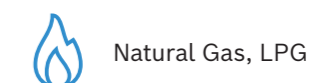
94% efficiency (Central Heating)

Available boiler types



Available outputs

Combi: 25kW, 30kW



Dimensions

Height: 724mm

Width: 400mm

Depth: 300mm



For more information, scan the QR code to visit our website.

*Terms and conditions apply, visit the website for more information.

Effortlessly efficient comfort

Up to
10
Years
Guarantee*



Greenstar 4000

Perfect for medium-sized homes, the Greenstar 4000 is a super quiet powerhouse. It's ready to work hard and give you all the heating and hot water you need – without the noise.

Why choose the Greenstar 4000?



Guaranteed
Up to 10 years
peace of mind*



Quiet Mark
Powerful heating
without the noise



Contemporary
Designed for stylish
home interiors



QuickTap
No more wasting
water waiting for it
to heat up, on combi



Simple to control
Clear colour display
for easy monitoring
and control



Efficient
A-rated for optimum
energy efficiency
and reduced bills



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control
and view our
controls.



Dimensions

Height: 724mm Width: 400mm Depth: 310mm



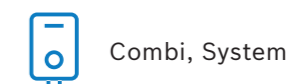
For more information, scan the
QR code to visit our website.

Efficiency rating



94% efficiency (Central Heating)

Available boiler types



Available outputs

Combi: 25kW, 30kW
System: 12kW, 15kW, 18kW,
21kW, 24kW



Natural Gas, LPG

*Terms and conditions apply, visit the website for more information.

The big-time boiler

Up to
12
Years
Guarantee*



Greenstar 8000+

The Greenstar 8000+ can stand up to the busiest of mornings with ease. Designed to supply large family homes, this powerhouse will do everything you need, whenever you need it to.

Why choose the Greenstar 8000+?

Up to
12
Years
Guarantee*

Guaranteed
Up to 12 years
peace of mind*



Performance
Keeps up with
the busiest homes



Clever controls
Innovative full colour
display for simple control



Efficient
94% central heating
efficiency helps
keep bills low



Connected
Wireless connectivity
for efficient and
effortless heating†



Convenient
Can automatically refill
the system, maintaining
optimum boiler pressure*

All under control

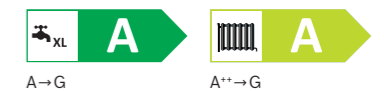
Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control
and view our
controls.



Efficiency rating



94% efficiency (Central Heating)

Available boiler types

Combi, System, Regular

Available outputs

Combi: 32kW, 36kW, 40kW, 45kW, 50kW
System: 30kW, 35kW
Regular: 30kW, 35kW, 40kW, 45kW, 50kW

Natural Gas, LPG

Dimensions

Height: 780mm Width: 440mm Depth: 365mm



For more information, scan the
QR code to visit our website.

*Terms and conditions apply, visit the website for more information.
†Intelligent Filling System required, combi only.
*Wireless connectivity compatible with the Bosch EasyControl and RF key only.



Top class boiler



Up to
12
Years
Guarantee*



Greenstar 8000+ Style

Meet the Greenstar 8000+ Style – our sleek, premium, design-led boiler capable of supplying the biggest and busiest of family homes. This is luxury and practicality combined.

Why choose the Greenstar 8000+ Style?



Guaranteed
Up to 12 years peace of mind*



Stylish design
Glossy black finish and a dotted design



Power
32kW & 36kW combi outputs available for suitable homes



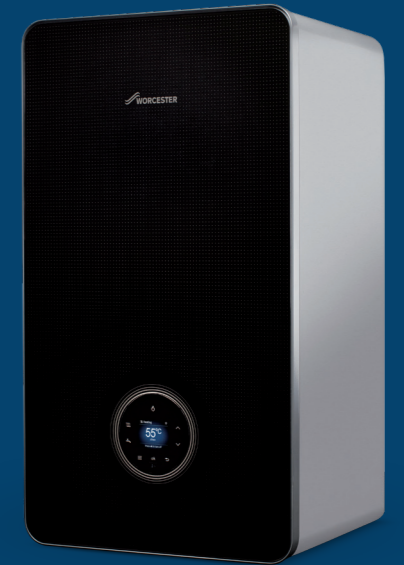
Clever controls
Intuitive, clear colour display



Connected
Wireless connectivity for efficient and effortless heating†



Convenient
Can automatically re-fill the system, maintaining optimum boiler pressure*



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control and view our controls.



Dimensions

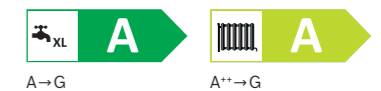
Height: 780mm Width: 440mm Depth: 365mm



For more information, scan the QR code to visit our website.

*Terms and conditions apply, visit the website for more information.
†Intelligent Filling System required.
‡Wireless connectivity compatible with the Bosch EasyControl and RF key only.

Efficiency rating



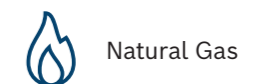
94% efficiency (Central Heating)

Available boiler types



Available outputs

Combi: 32kW, 36kW



Small but mighty

Up to
10
Years
Guarantee*



Greenstar CDi Compact

A real fit-and-forget boiler, the Greenstar CDi Compact slots seamlessly into a cupboard and powers your entire home. Small in size but big in power, it'll deliver all the heating and hot water your home needs.

Why choose the Greenstar CDi Compact?



Guaranteed
Up to 10 years
peace of mind*



Compact
Kitchen-cupboard
friendly



Powerful
Small but mighty
for a cosy home



Instant comfort
Hot water pre-heat
function available
on combi



Simple control
Easy, user-friendly
displays for
simple control



Efficient
A-rated for optimum
energy efficiency
to help reduce bills



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control
and view our
controls.



Dimensions

Height: 690mm Width: 390mm Depth: 280mm



For more information, scan the
QR code to visit our website.

*Terms and conditions apply, visit the website for more information.

Efficiency rating



94% efficiency (Central Heating)

Available boiler types

Combi, System

Available outputs

Combi: 28kW, 32kW, 36kW
System: 27kW, 30kW

Natural Gas, LPG

Cupboard-sized comfort



Up to
10
Years
Guarantee*



Greenstar Ri and Ri Compact

Small and stealthy, but with plenty in the tank to heat a whole family home, the popular Greenstar Ri regular boiler has everything you need for the busiest mornings and coldest winters.

Why choose the Greenstar Ri?



Guaranteed
Up to 10 years peace of mind*



Compact
Fits inside a kitchen cupboard



Quality
Worcester Bosch quality and design



Compatible
Combine with solar panels to boost efficiency



Simple controls
Straight-forward flow temperature control for easy adjustment



Flexible
Suits many homes, with outputs from 12kW-30kW



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control and view our controls.



Dimensions

Height: 600mm Width: 390mm Depth: 270mm



For more information, scan the QR code to visit our website.

*Terms and conditions apply, visit the website for more information.

Efficiency rating



A+++→G

Ri 92% efficiency (Central Heating)

Ri Compact 93% efficiency (Central Heating)

Available boiler types



Regular

Available outputs

Ri: 12, 15, 18, 21 & 24kW

Ri Compact: 27 & 30kW



Natural Gas, LPG

Ultra-powerful heating



Up to
10
Years
Guarantee*



Greenstar 8000 F

Ultra-efficient and ultra-powerful, the Greenstar 8000 F can sit neatly under your kitchen counter and stands up to the busiest of mornings in big family homes.

Why choose the Greenstar 8000 F?



Guaranteed
Up to 10 years' peace of mind*



Powerful
Packs a punch for big, busy family homes



Convenient
Fits neatly under kitchen counters



Easy
Intuitive touch buttons for simple control



Efficient
A-rated for optimum energy efficiency to help reduce bills



Connected
Wireless connectivity controls for effortless, efficient heating



All under control

Set the temperature and our clever controls do the rest – making your home heating more efficient. Your controls guarantee matches the boiler if installed at the same time*.



Take control and view our controls.



Dimensions

Combi: Height 850mm Width 600mm Depth 600mm
Regular: Height 850mm Width 400mm Depth 600mm



For more information, scan the QR code to visit our website.

Efficiency rating



92% efficiency (35kW combi)
93% efficiency (other variants) (Central Heating)

Available boiler types

Combi, Regular

Available outputs

35kW, 50kW

Natural Gas, LPG

*Terms and conditions apply, visit the website for more information.

All under control

Find your compatible controls

Would you like a home that automatically responds to the weather outdoors and family life indoors, so it's always the perfect temperature and always at maximum efficiency?

Or do you prefer a simple control? Twisting the dial yourself to warm your home up only when you need it.

Either way, we've got you covered. The choice is yours and there's a control for every lifestyle, plus if you choose a smart or digital control then it'll be guaranteed for as long as your new Worcester Bosch boiler is*.

Why choose our controls?



Savings turned up

Simple, connected controls are the easiest way to reduce energy bills.



You're covered

When fitted with a boiler, your control's guarantee matches the boiler you've chosen.



Good to go

Offering plug and play smart design^, you can place the control around your home.



Bosch EasyControl



Comfort+ I



Comfort+ II



Comfort I



Comfort II



CR11



CR400



MT10

Control types	Smart	Digital	Digital	Digital
Compatible boilers	1000 2000 4000 8000+ 8000+ Style CDi Compact Ri Compact 8000 F	4000 8000+ 8000+ Style 8000 F	2000 4000 8000+ 8000+ Style 8000 F	CDi Compact

Digital	Digital	Digital	Mechanical
CDi Compact Ri Compact	1000 2000 4000 8000+ 8000+ Style 8000 F CDi Compact	1000 2000 4000 8000+ 8000+ Style 8000 F CDi Compact	CDi Compact

Changing your heating system

What you need to know

Energy efficiency

Visit the Energy Trust website to compare your boiler with replacement options, to find and estimate your potential savings.

Future-proofing

Choose a boiler that will suit you long term. If you're planning on renovating or extending, new bathrooms will mean more hot water demand, so make your decision with today and tomorrow in mind.



System cleanliness

Look after your boiler and your boiler will look after you. By regularly flushing the system and adding inhibitor, you'll prevent debris and dirty water, keeping your heating healthy.

System filter

System filters will protect your heating from damage and keep your boiler running efficiently for years to come. During your annual service, they'll be cleaned and checked.



Pipe upgrades

If you're upgrading your boiler or changing to a different type, your installer may need to fit new pipework to provide higher flow rates or more efficient heating.

Peace of mind

Your guarantee helps you keep safe from expensive repairs and replacements. Always check your guarantee details, they vary between installers.

Expert installations

Professionals at every stage

The accredited experts

Home heating doesn't get better than this. By choosing a Worcester Bosch Accredited Installer you can be assured they have expert knowledge of our product ranges.

Gas Safe registered



Our network of Gas Safe Registered independent installers are ready to help you choose the right boiler for your home.



Easy installations

Changing your heating system



1. A home survey

A local installer will visit your home and discuss the different options available.

Your installer will also show you the different controls and recommend the best one for the features you want – like zone heating, remote functionality, or weather compensation.

2. Getting a quote

Your installer will give you a quote after their visit, for supplying and fitting the boiler, which should include the following work:

- ▶ Power flushing the heating system
- ▶ Controls
- ▶ Any system changes that may need to be carried out, such as pipework changes
- ▶ System filter
- ▶ System chemicals

The overall cost of the boiler and installation will depend on the boiler, system type, and location in your home.

3. Installation day

Most like-for-like boiler replacements can be carried out in a day, but more complex jobs might take between 1–3 days.

4. Enjoy your cosy home

Once your installer has finished and shown you how everything works, you can start enjoying your warm, comfortable home.

To keep your guarantee active and your heating healthy, you'll need to arrange an annual boiler service. Contact your installer and try to organise it during the summer, so you're not caught out when it gets cold and installers get busy.

Top tip:

Getting your boiler changed can be the perfect opportunity to sort other heating or plumbing issues in your home. From fitting an outdoor hot water tap to clean the dog, to adding an extra radiator in a colder part of your home – it's a great opportunity to get those small jobs ticked off.

Top customer care

Ongoing support and peace of mind

We're here when you need our support. Our award-winning home heating experts are always on hand, ready to answer every question you have.



Award-winning support, 364 days a year



Rated by 50,000+ customers



Nationwide coverage with 300+ support vans



Customer care in your pocket with MyBosch

Keep everything about your boiler to hand in our easy-to-use customer portal. Find your product name and serial number, check the length of your guarantee, or find your installer's details to arrange your boiler's annual service.

You'll also find home heating advice, how-to guides and FAQs, all in one handy portal, accessible 24/7.



Scan to create your MyBosch account.





Get in touch

Customer Care

Tel: 0330 123 9339

Customer Technical Helpline (Pre & Post Sales)

Tel: 0330 123 3366

Email: technical-advice@uk.bosch.com

Guarantee Registration

Your installer should register your boiler on your behalf.

If you want to check, visit MyBosch.



MyBosch

Create your MyBosch account today to access home heating advice, check your guarantee, FAQs and more.



worcester-bosch.co.uk/support/customer-support

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