

# Training from Worcester Bosch

Trade-rated and designed for you



Installer  
guide

# Why make time for training?

Training helps to upskill and develop your technical, product and industry knowledge, allowing you to deliver a quality service with confidence. It can also be the first step to diversifying and growing your business, as you add new technologies to your offering.

## There are many benefits to training



### Upskill

Add to your skill set, broaden your professional knowledge and apply it in smarter ways.



### Diversify

Discover how new skills will help grow your business by expanding the products and services you offer.



### Stay current

Learning new skills and staying on top of emerging technologies helps you keep ahead of the game.



### Qualifications

Keep up-to-date to stay compliant, demonstrate professional competence, and work in line with industry standards and best practice.



### In the know

Stay informed on the latest best practice and legislation changes in a complex and ever-evolving industry.



### Efficiency

Having the right skills and experience enables you to deliver an efficient and high quality service.

# How Worcester Bosch takes your skills to the next level

For more than 40 years we've been offering first-class training to professionals like you. Not only does this involve high levels of expertise, it takes an ongoing commitment from our whole team to keep up with the latest technologies and techniques.

## Why train with us?



### Expert team

Trusted by professionals for clear, practical learning.



### National coverage

Training academies in Worcester, Wakefield, West Thurrock and Dublin.



### Technical training

From gas and oil boilers to F-Gas training and water treatment, and more.

## Get qualified

We offer a range of industry qualifications including domestic and commercial Gas ACS, OFTEC, F-Gas, level 3 awards in heat pump installation and low temperature system design, hot water safety and water regulations.



Learn more and book your training



A member of  
AHPA UK



# What do installers say about our training?

It's great that installers give us such good feedback after they've completed their training. We're always looking to do even more, so you can get the most out of your course or qualification.

**“The course was well presented, very detailed, and I left feeling confident I could install and commission the heat pump.”**

Steve, Heat Pump installer



**“Being here with Worcester Bosch, I know I’m going in the right direction.”**

Surinder, Gas installer

Watch the full video



## Did you know?

**VAULT members can enjoy free and discounted training, using loyalty points to cover the cost\*.**



Sign up or log in to VAULT

# Accessing training made easy

Our state-of-the-art training academies in Worcester, Wakefield, West Thurrock and Dublin are equipped to cover all your training needs. We've also maximised the training opportunities available by building links with partner centres across the UK and Ireland. This means there are more ways than ever to train and ensure your business is fit for the future.



Worcester HQ Training Academy



Find your local academy or partner centre and available training

# Boost business by taking advantage of our product training and qualifications

Our flexible range of product training and qualifications makes it easier for you to diversify your business, and are provided by an expert team, ready to support you on your journey.

## What training will you choose?



### Gas

#### Training

- Gas Boiler Installation & Commissioning
- Gas Boiler Servicing & Maintenance
- Gas Boiler Fault Finding & Repair



#### Qualifications

- Domestic ACS CCN1 + 3 appliances renewal
- LPG Changeover and Renewal



### Heat Pumps



#### Training

- Introduction to Heat Pumps Essential Principles and Specification
- Introduction to Low Temperature Systems
- Compress 2000 Heat Pump Product Course
- Compress 5800i Heat Pump Product Course

#### Qualifications

- Level 3 Installation and Maintenance of Air Source Heat Pumps (Non-Refrigerant Circuits)
- Level 3 Low Temperature Heating and Hot Water



## Air Conditioning



### Training

- Residential Air Conditioning
- Air Conditioning Practical Training

### Qualifications

- F-Gas Training and Assessment Cat 1



## Oil



### Training

- Oil Boiler Installation & Commissioning
- Oil Boiler Servicing & Maintenance

### Qualifications

- OFTEC 101, 105e & 600a initial
- OFTEC 101, 105e & 600a renewal



## General



### Training

- Heating System Wiring
- Basic Electrics
- Water Treatment
- Worcester Controls

### Qualifications

- Hot Water Systems & Safety
- Water Regulations



## Commercial



### Training

- HIU Product Training
- Bosch Condens 7000 WP Product Training

### Qualifications

- Commercial ACS Changeover and Renewal



Learn more and book your training

# We've made sure training's on tap, wherever you are

We offer even more ways to get the training you want. Whether it's at a local merchant's, local authority or your very own business premises, from the north of Scotland to the southernmost tip of Cornwall, there's no reason why you can't benefit from the complete Worcester Bosch training experience.

## Our mobile training vans

Can't get to one of our training academies or partner centres? We have mobile training vans located around the UK, fitted with our latest products and ready to provide our trade-rated training.

**"It's an excellent concept to have a vehicle touring with up-to-date products and concepts readily available to explore."**

Hayley, Jay Law Ltd





## Bespoke training sessions

If you have a particular training requirement we can offer bespoke training sessions, including renewables, air conditioning and our range of boiler products.

## Online options

Through our eAcademy online booking platform you can access free online training across our product range. There's also a full suite of handy how-to-videos, covering our products and systems.



**Access eAcademy today**



## Facebook group

Check out our dedicated Facebook page – where you can hear from our trainers and ask questions, as well as find out about all the hot topics and share knowledge with other installers.



**Join the group**

## Want to speak to someone about training?

You can call us on **0330 123 0166** or email us at **training@uk.bosch.com**

# Our expert team delivers the highest standards every day

“I train on all things related to heating, hot water and cooling. When an installer chooses our training, they are confident they will gain the required knowledge and understanding when it comes to that particular product. I enjoy my role and the variety of courses I teach – I get to meet new people every single day.”

**Shaun Clayton,  
Worcester Bosch Trainer**



“I've been a trainer and assessor for Worcester Bosch for 19 years, and deliver qualification and product courses. I specialise in renewables and refrigeration, and am mobile as well as centre based. Training gives installers the opportunity to achieve the best results – each product needs to be specified, designed and commissioned correctly. I enjoy taking a complicated subject and breaking it down into manageable chunks.”

**Rob Davenport,  
Worcester Bosch Trainer**



# Unlock more.

**Welcome to VAULT,**  
a new world of loyalty.

VAULT from Worcester Bosch is the  
installer loyalty programme that opens  
up a new world of rewards, tools and  
support for you and your business.

Free and  
discounted  
training for  
**VAULT**  
members\*.



Scan the QR code  
and prepare to  
unlock more.

# Find out more about how training works for you and your business

Call us on **0330 123 0166**

Email us at **training@uk.bosch.com**



Find your nearest Technical Area Sales Manager

**worcester-bosch.co.uk/professional/support/local-contacts**

## Find us on social

We would love to see installations!

-  Worcester Bosch Professional
-  @WorcesterBoschProfessional
-  Worcester Bosch
-  Worcester Bosch Heating

## Worcester Bosch

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