

Technical Bulletin

Product: Comfort I & II RF Control Units

ENCRYPTION OF COMFORT I & COMFORT II RF CONTROL UNITS

Under the EU General Data Protection Regulation (GDPR), there is a requirement to encrypt products that use any RF signals to send data information.

Due to this legislation, there has been a change to the Comfort I & II RF controls where the units are now encrypted.

The functionality of the units has not been changed, but the encrypted units' spares are **not** backward compatible so cannot be paired with non-encrypted control units i.e. you cannot mix a non-encrypted transmitter unit with an encrypted receiver.

When buying either a Comfort I or Comfort II as an accessory the part numbers will remain the same. Spare parts remain available for the non-encrypted units under the same part numbers; spare parts for the encrypted controls will have new part numbers. The table in *Fig. 1* supports this information.

To identify if the unit fitted is an encrypted unit please look at the FD code within the battery compartment of the room thermostat transmitter:

If the code is **956 or later** this is an encrypted unit.

If the code is **955** the version code of the faulty unit will also need to be obtained to ensure the correct part is selected. The version code is on the same sticker as the FD code.

If the code is **954 or earlier** this is a non-encrypted unit.

FD Equal to or earlier than 954 (June 2019 build)		
<i>Only FD code required</i>		
Description	Spare Part Number	
Comfort I RF Room thermostat	8 716 117 237	
Comfort I RF Programmer/Receiver	8 716 117 236	
Comfort II RF Programmable room thermostat	8 716 117 239	
Comfort II RF Receiver	8 716 117 238	
FD Equal to 955 (July 2019 build)		
<i>In addition to FD Code, version code from products data label required</i>		
Description	Version Code	Spare Part Number
Comfort I RF Room thermostat	8 718 692 358	8 716 117 237
Comfort I RF Programmer/Receiver	8 718 692 368	8 716 117 236
Comfort I RF Programmable room thermostat	8 737 711 288	8 737 711 731
Comfort I RF Programmer/Receiver	8 737 711 289	8 737 711 730
Comfort II RF Programmable RF room thermostat	8 718 692 351	8 716 117 239
Comfort II RF Receiver	8 718 692 366	8 716 117 238
Comfort II RF Programmable RF room thermostat	8 737 711 290	8 737 711 732
Comfort II RF Receiver	8 737 711 291	8 737 711 733
FD Equal to or later than 956 (August 2019 build)		
<i>Only FD code required</i>		
Description	Spare Part Number	
Comfort I RF Room thermostat	8 737 711 731	
Comfort I RF Programmer/Receiver	8 737 711 730	
Comfort II RF Programmable RF room thermostat	8 737 711 732	
Comfort II RF Receiver	8 737 711 733	

Whilst it is always our intention to fully assist, it is essential to recognise that all information given by the company in response to an enquiry of any nature is provided in good faith and based upon the information provided with the enquiry. We recommend that advice should always be checked with your installer or contract partner. Consequently, the company cannot be held responsible for any liability relating to the use or repetition of such information or part thereof. In addition, whilst making every reasonable effort to monitor the performance and quality of our supply, installation and service network, we do not accept responsibility for the workmanship or operation of any third party company that the company may have promoted either in conversation, e-mail, or other communication. Similarly, the views and opinions expressed in communication with individuals within the company may not reflect that of the business as a whole.

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