





Technical Bulletin

Product: Greenstar wiring centre

COMPATIBILITY WITH 8000 LIFESTYLE BOILERS

The Greenstar Wiring Centre (part no. 7738110116) has a software compatibility issue when used in combination with Greenstar 8000 Lifestyle boilers and a Comfort+ II RF. As result, this system configuration should not be installed until further notice.

The Comfort+ II RF continues to work successfully without a Greenstar Wiring Centre when in conjunction with a Greenstar 8000 combi or system boiler (with the optional integral diverter valve).

The compatibility of the Greenstar Wiring Centre with other boiler ranges is not affected by this situation. Further advice will be released when the Greenstar wiring centre is compatible with the Greenstar 8000 Lifestyle boilers.

From January 2020 the new Product Guide will be updated to reflect this situation. (Fig. 1)



[†]4% when installed via a BUS connection & weather compensation mode enabled:

Only compatible when installed with a single boiler, not when installed as part of a cascade.

Whilst it is always our intention to fully assist, it is essential to recognise that all information given by the company in response to an enquiry of any nature is provided in good faith and based upon the information provided with the enquiry. We recommend that advice should always be checked with your installer or contract partner. Consequently, the company cannot be held responsible for any liability relating to the use or repetition of such information or part thereof. In addition, whilst making every reasonable effort to monitor the performance and quality of our supply, installation and service network, we do not accept responsibility for the workmanship or operation of any third party company that the company may have promoted either in conversation, e-mail, or other communication. Similarly, the views and opinions expressed in communication with individuals within the company may not reflect that of the business as a whole.

^{*} With optional wiring centre (see page 51).

^{**}Must be used with an external 230v timer or MT10 or MT20.

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[^] With optional integral diverter valve.

⁴ Included with the Worcester 2000.

Fig. 1) Updated compatibility matrix